



About us

Svizera Europe BV is in The Netherlands and from logistics point of view near the harbour of Rotterdam and near Schiphol Amsterdam Airport.

The company was established in 2004 with a mission to contribute to the worldwide improvement of the diagnostics and treatment of infectious diseases.

Today, in addition to tuberculosis and other infectious diseases, we focus on generic pharmaceuticals, medical and emergency supplies, kits and a full hospital service.

- Proud Partner of **Svizera Labs Private Limited** since inception.
- Part of the **Maneesh Pharmaceuticals Ltd.** Group Since 2023.



VISION

To work towards human welfare by conceptualizing and delivering products for their well-being as a part of emergency response.

To work consistently to reduce environmental stress through sustainable strategies.



MISSION

The organization's management and co-workers are committed to delivering quality products and continuously improving in compliance with relevant regulatory and certification agencies and statutory obligations.

We also meet delivery schedules to achieve customer satisfaction.



OUR VALUES

We aspire to become a reputed supplier, offering solutions to people, patients, and their loved ones to achieve better health and quality of life.

We make our aspirations real through solid collaborations and valuable partnerships with our strategic allies.

Our Team

We are structured as a project organization. This assures flexibility and the possibility to successfully handle complex projects. The people working at Svizera Europe BV are both dedicated and service-orientated. This results in sizable advancements for the company and its projects.

Quality

We have a fully incorporated quality system to ensure the highest level of services and products, amongst other pharmaceuticals and medical devices. Our quality system is continuously monitored by our Quality Department.

Our standards:

- Quality risk management
- Auditing
- Quality management system consultancy & design
- Good Distribution Practice
- Training
- Standard operating procedures development
- Qualified person & responsible person provision from the same agency BFC
- Inspection preparation & support by involvement

Controls in place:

- Computer software have user ID policy
- Material movement is controlled through software
- Document Control System (DCS)
- Any change in the system is routed through change control

We are granted the following certifications:



**NEN-EN-ISO-
9001-2015**



**AEO Security
& Safety**



**EU GDP
Certificate**



**ISO
13485:2016**



Experience

Years of experience:

Thanks to our many years of experience, we have capacity to fulfil the most complex deliveries including cold chain and dangerous goods orders. We continue to supply to relief and governmental organizations all over the world for more than 20 years

Quality Assured and On Time Deliveries to important organizations such as the UNOPS-GDF, ICRC, IFRC, UNDP, UNICEF, IUATLD, MSF, PFSCM and PAHO, to name the few.

- 
- Afghanistan
 - Albania
 - Angola
 - Argentina
 - Armenia
 - Azerbaijan
 - Bangladesh
 - Belize
 - Benin
 - Bhutan
 - Bolivia
 - Bosnia
 - Brazil
 - BurkinaFaso
 - Burundi
 - Cambodia
 - Cameroon
 - CAR
 - Chad
 - Colombia
 - Congo
 - CostaRica
 - CoteD'Ivoire
 - Cuba
 - Djibouti
 - DominicanRepublic
 - DR Congo
 - DPR Korea
 - Ecuador
 - Egypt
 - El Salvador
 - Eritrea
 - Ethiopia
 - Fiji
 - Gambia
 - Ghana
 - Guatemala
 - Guinea
 - GuineaBissau
 - Haiti
 - Honduras
 - India
 - Iran
 - Iraq
 - Jordan
 - Kenya
 - Kiribati
 - Kyrgyzstan
 - Lebanon
 - Lesotho
 - Liberia
 - Madagascar
 - Malawi
 - Mali
 - Mauritania
 - Moldova
 - Mongolia
 - Mozambique
 - Myanmar
 - Namibia
 - Nepal
 - Nicaragua
 - Niger
 - Nigeria
 - North Korea
 - Panama
 - Pakistan
 - PapuaNewGuinea
 - Paraguay
 - Peru
 - Philippines
 - Rwanda
 - Senegal
 - Sierra Leone
 - Somalia
 - South Sudan
 - Sri Lanka
 - Syria
 - Tajikistan
 - Tanzania
 - Timor Leste
 - Turkmenistan
 - Ukraine
 - Yemen

“Delivery of all kind of medical products to more than 80 countries.”

Products

“and the range is still growing”

Svizera Europe offers a product range of over 4000 individual products. To provide a better understanding of our product range we have outlined it in these categories.



In these categories we can supply many different items in different quality levels, from basic equipment with a budget in mind to the highest-end equipment available.

Pharmaceuticals

Thanks to our many years of experience in the pharmaceutical industry and our own production facilities, we are able to supply a wide range of pharmaceuticals in different forms and packing sizes from the WHO essential drug list with the exception of controlled substances.

TB Medicines

Svizera Europe is a well-known supplier of anti-tuberculosis medicines. Due to our partnerships, we can invest in the development of new products that contribute to the advancement of tuberculosis treatment worldwide.

Our dosage forms of our anti-tuberculosis medicines include:



Tablets



Capsules



**Suspensions & Powders
for Injections**

Products

Diagnostics

Detecting and diagnosing infectious diseases is our priority in order to fight infectious diseases in developing countries. Therefore, Svizera Europe BV offers a range of equipment, consumables, reagents and kits for general diagnostic purposes.

We give special consideration in this respect to ensure that the delivered reagents can be transported into the countries in a way that they comply with international regulations and safety procedures.

All sorts of kits have been developed together with our partners in the field and diagnostics experts. This is based on the principle that by combining products into kits, clients can procure all that is needed in a single stop.



Equipment & Consumables

Svizera Europe has a history of offering a diverse variety of medical equipment and consumables for use in hospitals and health clinics. Our team always endeavours to find solutions that are best suited to the client. All products supplied by Svizera Europe undergo strict quality controls in compliance with the guidelines of our Quality Assurance Department.

Kits

Svizera Europe has extensive experience with kitting and holds several LTAs for well-known, high quality demanding clients. With stringent quality standards and assembly system, Svizera Europe ensures all kits are supplied with the highest quality and punctuality.

Specialized in Kit Assembly

“From Medical Care Kit to fully equipped modular hospitals”

Our assembly is specifically equipped for kit activities and can produce high volume of kits. We can customize kits upon request, including dangerous good and pharmaceuticals.

Customize your kits

As every situation requires a different approach with different products, making and developing kits is Svizera Europe's speciality. We have a broad range of kits and the capability to customize your own kit.

A kit consists of a range of basic products. Even with basic kits there is an opportunity to choose from several variants of one product that comes with a kit. The number of products can change as per demand, but also the nature of the product can differ each time.

Our clients can decide which version of the product they would like to have in their kit. In this manner they have the possibility to create a kit which perfectly meets their needs regardless religion, culture or circumstance.

Our dedicated team can advise, replace and make the kit as per the specific request of the customer.

Quality

We have a fully incorporated quality system to ensure the highest level of services and products, amongst other pharmaceuticals and medical devices. Our quality system is continuously monitored by our Quality Department.



EU GDP CERTIFIED

EU GDP certified Wholesaler and is audited by the Dutch Ministry of Health.



REGULATIONS

In conformity with the regulations of The Dutch Ministry of Health of the Netherlands



PROCEDURES




All procedures and legislations are secured by our dedicated developed OMS System



CERTIFICATES

NEN-EN-ISO-9001-2015
AEO Security and Safety
EU GDP certificate
ISO 13485:2016

Vendor prequalification

-  All pharmaceuticals and medical device suppliers must be prequalified by our QA department.
-  All potential new sources are thoroughly screened.
-  All pharmaceutical manufacturers must comply with the guidelines of Good Manufacturing Practice (GMP).

Warehouse

“with the highest standards and a bonded section.”

The warehouse of Svizera Europe BV is in conformity with the regulations of The Dutch Ministry of Health of the Netherlands. This is monitored by our ISO 9001:2015 and on regular basis audited by the Dutch Authorities.

Our warehouse has several working sections – working stations:

- Incoming goods/products area
- Quarantine area of 4 sections
- Storage area with 1000 pallet locations (including a bonded warehouse area) in Almere office
- External DG storage with 500 pallet places
- Separate Assembly Area
- External Cold Chain Facility
- Control section
- Outgoing area



As we are specialized in the assembly of kits, our warehouse has a separate assembly area. The assembly is specifically equipped for kit activities. Svizera Europe is hence able to produce a high volume of kits.

Our warehouse is equipped with free cooling, climate control system for constant temperature. The control and registration of the system is controlled and checked by the Quality Department.

Well-trained personnel control the traffic of the material and goods flow based on the various Standard Operating Procedures (SOP's) in place.



Warehouse

Storage area and logistics

The majority of the warehouse is a bonded warehouse, a secured area where we store goods from outside Europe under supervision of the custom authorities, until they are to leave Europe again.

The bonded warehouse gives Svizera Europe the flexibility to ship emergency orders without customs delay.

- The warehouse has a normal and a specialized loading dock which are separated from the warehouse by a locking chamber.
- The location is well-situated and is equipped to handle several 40ft containers a day and two 40ft containers (one incoming and one outgoing) at the same time.
- Goods can always be collected from one location.

Dangerous Goods Storage: Laboratory, Chemical & Reagents

To comply with the special requirement, the chemicals and reagents will be handled by an external warehouse, which is specialized to handle and store the chemical and reagents. Svizera Europe has ongoing contracts to secure storage space in these warehouses.

Although we are obliged to store in an external warehouse, the Quality Control is equivalent to that of Svizera Europe's internal procedures and are monitored by Svizera Europe BV as well.

Logistics

Svizera Europe has an extensive experience in transportation. With well-known, reliable freight companies we succeed in delivering to the most difficult locations. Freight forwarders are selected based on their experience and expertise. For different areas we use different forwarders depending on the circumstances.

Corporate Social Responsibility

We are aware of the impact our activities have on the environment, so we do the utmost to optimize our practices to have the most beneficial results. As a team we believe in the strength of Social Corporate Responsibility and doing our very best to improve our goals every day.

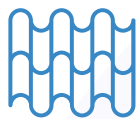
Svizera Europe is part of the United Nations initiative: the Global Compact. This includes the reduction of packaging material, separation of waste for optimal recycling and a mindful use of energy.

We work in both the smaller scale and the larger, more ambitious projects. We do so on an individual basis but we also team with other companies and organizations.

Our office, warehouse and equipment have been optimized to ensure the lowest energy is needed.



Free Air Cooling



**White Warehouse
Roof**



LED Lighting



**High Energy
Efficient Equipment**

Code of Conduct

At Svizera Europe we believe that any company must act with integrity and respect to all business partners, including employees, customers and suppliers.

Seeing this as our responsibility, we have developed a Code of Conduct. This Code of Conduct outlines the principles and values that Svizera Europe expects of itself and its business partners.

Svizera Labs PVT. LTD



Svizera Labs Private Limited, our SRA approved manufacturing site for General Oral Solids, is one of the largest suppliers to WHO-GDF and other Relief Agencies.

Svizera Labs Private Limited holds GMPc from EU, USFDA, MHRA UK and is Prequalified by WHO Geneva.

Svizera Europe BV is now a fully owned subsidiary of Svizera Labs Pvt. Ltd.

REFERENCES:



<https://svizera.org/>



MANEESH PHARMACEUTICALS LTD.[®]

<https://www.maneeshpharma.com/>

Femarelle[®]

<https://femarelle.in/>



<https://www.smyle.co.in/>



SVIZERA EUROPE B.V.

Antennestraat 84, 1322 AS Almere, The Netherlands

• Tel. (+31) 36 539 73 40 • E-mail: info@svizera.org • Website: www.svizera.org